From the CIO

Paper processes are still an embedded part of many governmental functions. From health alerts to the forms our citizens complete and sign to obtain services, we all still depend on paper - and often, on fax technology. The volume and time required to complete paper distribution can be overwhelming, especially while working with lean staff resources.

ImagePort, our featured enterprise solution this month, allows you to harness the power of technology to more easily complete paper-based communication tasks. The Virginia Department of Emergency Management and the Virginia Department of Health have found business value in this solution; it is our hope that it will provide value to you as well.

*CIO of the Commonwealth
Lem Stewart*

Web-based Solution Simplifies and Cuts Costs of Mass Paper Information Delivery

Use VITA's enterprise fax solution, ImagePort, and you'll find that technology can give you a new outlook on information delivery. ImagePort uses existing MCI infrastructure to bridge the gap between paper and digital worlds, leveraging technology to add robust delivery, reporting and routing options to fax delivery.

Designed to manage high-volume, mission-critical documents, ImagePort uses the latest in Web technologies to ensure convenience, compatibility, security, and speed for your time-sensitive documents.

Features include:
* Easy to use - no internal infrastructure needed
* Web-enabled system eliminates long distance charges
* Access and launch via any internet connection, telephone or fax machine
* Affordable pricing; pay only for successful transmissions

What Customers Are Saying:

VDH VIRGINIA DEPARTMENT OF HEALTH
Protecting You and Your Environment

"VDH emergency broadcasts to 100,000 locations were taking over 60 hours on an in-house service (which repeatedly crashed under the traffic load). ImagePort delivered over 60,000 faxes in under 12 hours without incident. Its offsite access feature also gives us critical capability in case of local emergency.

"In addition to emergency broadcasts, ImagePort handles our day-to-day faxing and enables us to receive large volumes of inbound faxes with no busy signals. We have realized significant savings by removing existing telco lines for fax machines and eliminating long distance charges. It has also produced greatly needed staff time savings by greatly simplifying the alert process for VDH."

- Peter Rotscheid, Information Systems Manager,
Virginia Department of Health

To learn more, contact Hal Hughey, Customer Relationship Management
(804) 371-5785 or hal.hughey@vita.virginia.gov

DIGITAL **CITIES** SURVEY *Winner* 2005

Congratulations, Virginia Digital Cities!

Eight Virginia localities placed in the top 10 cities in their respective population categories in the Center for Digital Government's 2005 Digital Cities Survey - more than any other state!

Roanoke placed 1st in the nation in the 75,000-124,999 population category. Other winners include **Virginia Beach**, 9th, pop. 250,000+; **Richmond**, 2nd, **Alexandria**, tie 4th, and **Hampton**, 7th, pop. 125,000-249,999; and **Blacksburg**, 2nd, **Charlottesville** tie 3rd, and **Lynchburg,** 6th, pop. 30,000-74,999.